



Cultural Responsiveness Project

A collaborative project

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**The Fred Hollows
Foundation**

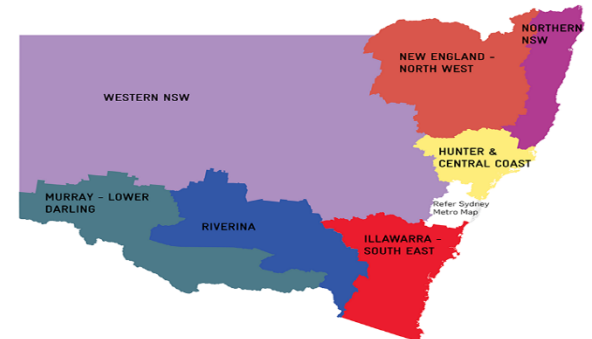
ACKNOWLEDGEMENT OF COUNTRY

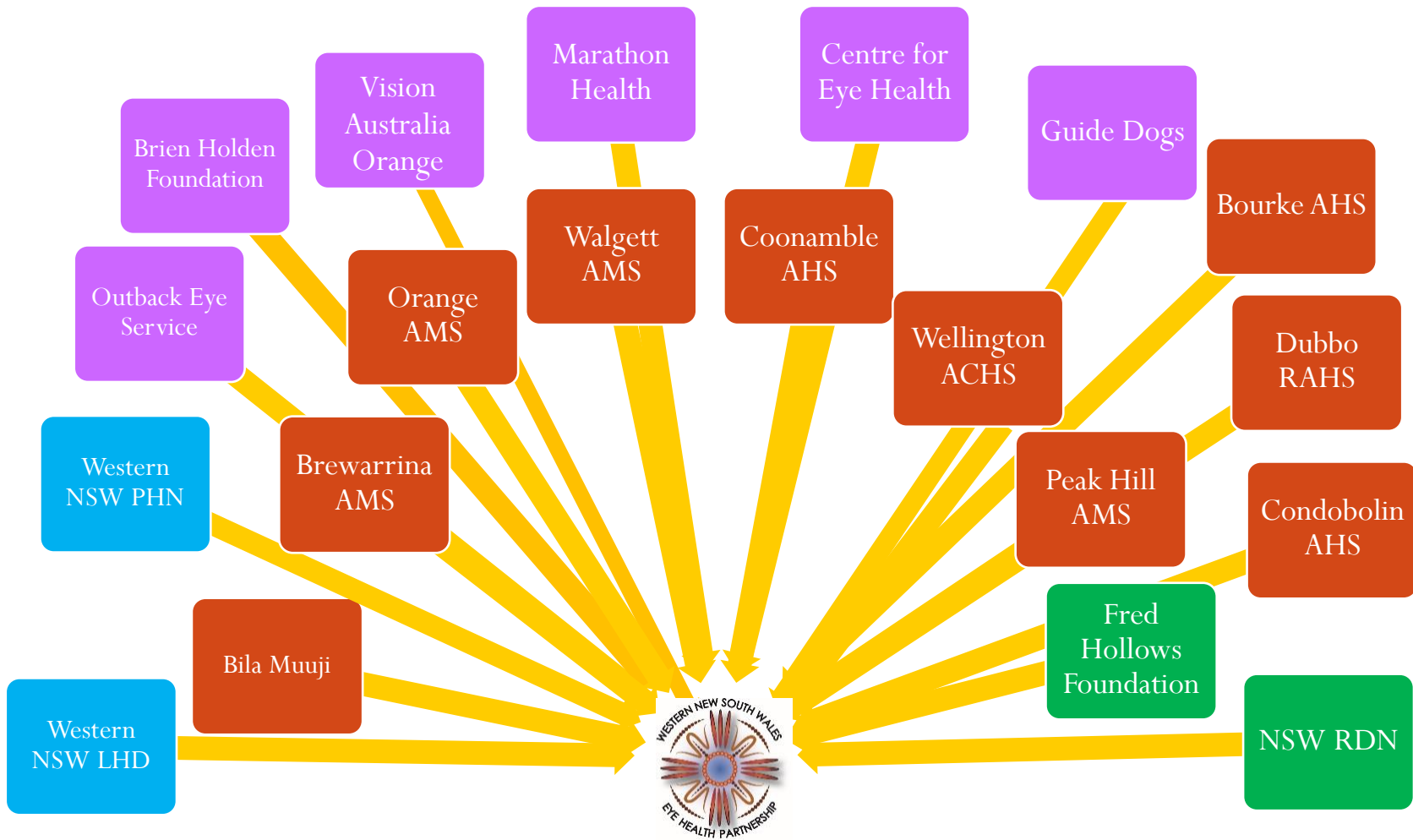


Darwin – Larrakia Nation
Sydney – Gadigal Nation
Melbourne – Wurundjeri Nation

Spanning the Western NSW
region:

Ngemba Nation
Kamileroi Nation
Wiradjuri Nation
Wailwan Nation
Wongaibon Nation





Western NSW Eye Health Partnership

CULTURAL RESPONSIVENESS PROJECT BACKGROUND

- Fail To Attend (FTA) rates.
- Link to culturally responsive, people centred eye care.
- Locally specific guidance for improving the cultural responsiveness of services within The Partnership.





Indigenous Australia Program, the Fred Hollows Foundation

2020 – 2024 IAP Strategy

Areas of expertise and excellence:
Demonstrating excellence in culturally responsive people centred eye-health care

CULTURALLY RESPONSIVE WNSW EYE HEALTH SERVICES

What does a culturally responsive eye health service look like in WNSW to increase attendance rates?

- What are the elements of a culturally responsive WNSW eye health service?
- Which elements of a culturally responsive eye health service are already present in Clinic A?
- Which gaps have been identified?
- What are potential recommendations to address these **gaps**?



PROJECT COMPONENTS

1. Non-systematic literature review on FTA rates and Aboriginal and Torres Strait Islander populations.
2. Anonymous email survey of Clinicians involved with eye care within the Partnership.
3. Yarning circles online with Aboriginal and Torres Strait Islander patients conducted by IAP Aboriginal staff.
4. A desktop assessment of cultural competency of the organisations within the Partnership, using Reconciliation Australia's [Reconciliation Action Plan Reflection template](#) as a guide.

Currently AHMRC Ethics Application





THANK YOU!

**Advice, Feedback,
Questions?**

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