**Eye Care Service Directory**

 [region name]

Last updated: [date]

Developed in collaboration with the

Brien Holden Vision Institute and

the Vision Cooperative Research Centre (Vision CRC) Ltd

Introduction

This directory is to identify eye care service providers and pathways of referral for eye care clients within [insert region name] of [insert State/Territory name]. It provides a list of associated personnel and other useful contacts, resources and links.

### List of eye health coordination personnel in [Region]

|  |  |  |
| --- | --- | --- |
| **Role** | **Responsibilities** | **Contact Name & Contact Details** |
| **Eye Care Services** |  |  |
| Optometrist | * Provide comprehensive eye health examinations including refraction, detection of eye and vision disorders.
* Provide majority of eye care services including annual diabetic retinal examinations
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| Ophthalmologist | * Medical specialist who diagnoses and treats eye or vision disorders, by medical, surgical or laser therapies.
* Responsible for specialized eye care as per referrals by optometrists or GPs
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| Emergency Eye care | * On-call ophthalmology for emergency cases
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| Orthoptist | * Allied health practitioners who investigate and manage vision defects and abnormalities of eye movement. (typically work alongside ophthalmology services)
 |  |
| Low Vision Services | * Assess functional vision of patients and provide services to assist with vision/magnifying aids or rehabilitation/orientations and mobility
 |  |
| Spectacles | * Sources and options for spectacle supply (subsidised spectacle schemes, low cost spectacle schemes, private prescriptions, readymade spectacles)
 |  |
| **Primary Care** |  |  |
| Chronic Disease Case Managers/ Diabetic Care Coordinators | * Ensure that ALL patients with diabetes have an annual retinal eye exam.
* Collaborate with primary care teams to ensure preparation of patient lists for visiting eye care practitioners.
* Monitor number of diabetic patients getting annual eye exam
 |  |
| Primary Health Care Team (GP, Nurse, AHP) | * Conduct routine eye and vision checks (and refer for eye exams as required)
* Manage acute/emergency eye care cases per standard treatment protocol & ensure patient follow up
 |  |
| Aboriginal Community Based Workers (where relevant) | * Note if community members not attending clinics and promote visiting eye care services
 |  |
| Kids/School health screening programs | * Conduct eye and vision screenings for children refer to eye care practitioners as required and ensure follow up

  |  |
| **Hospital tertiary care** |  |  |
| Hospital based eye care | * Includes surgery, laser treatment
 |  |
| Patient Liaison | * Contact patient/ACCHSs prior to scheduled hospital appointment to confirm date/ answer queries.
* Act as first point of contact for patient at hospital and assist with patient pathway of care
 |  |
| Scheduling Appointments (Ophthalmology) | * Inform clinics/patients of scheduled ophthalmology appointments with adequate notice to arrange patient transport
 |  |
| Transport Services | * Transport services from Community to hospital and back
 |  |
|  |  |  |
| **Organising Eye Clinics** |  |  |
| Regional Eye Health Coordinators | * Coordinate and facilitate visiting eye care services to remote community health services/ACCHSs.
* Liaise with clinics regarding scheduling and ensuring patient lists are prepared
 |  |
| Aboriginal Eye Health Practitioners/Workers (where relevant) | * Facilitate visiting eye care services within their primary health care clinic
 |  |
| Transport Services | * Ensuring patients arrive in timely manner for appointments
 |  |
| **Regional Networks**  |  |  |
| Regional eye care group |  |  |
| Regional ACCHSs network |  |  |
| Medicare Local |  |  |
| Local Hospital Network |  |  |